

Terms and Conditions including Privacy

The Art of Landscape Painting regards customer privacy as of the utmost importance. The following policy applies to all users of the The Art of Landscape Painting website, and conforms to Internet privacy standards. If you have questions or concerns regarding this statement, please phone Peter Drummond on +61 2 6041 5755.

Collection of Information

In order to use the The Art of Landscape Painting website, certain information may be required from you in order to provide the best service possible. All correspondence may also be collected and stored, particularly in regards to sales, support and accounts, including email. Any information collected by The Art of Landscape Painting is collected via correspondence from you or your company. This may be via the telephone, email, mail, fax or directly through the The Art of Landscape Painting website.

Use of Collection Information

Any details collected from The Art of Landscape Painting customers is required in order to provide you with The Art of Landscape Painting's products and/or services, and a high level of customer service. Correspondence is recorded in order to provide service references, and to assist in staff development.

Storage of Collected Information

The Art of Landscape Painting considers the security of your personal information extremely important. When you enter sensitive information (such as credit card numbers) on the The Art of Landscape Painting website, any such information is encrypted using secure socket layer technology (SSL). When credit card details are collected, these are simply passed on in order to be processed as required. The Art of Landscape Painting never permanently stores complete credit card details.

The Art of Landscape Painting follows generally accepted industry standards to protect the personal information submitted to us, both during transmission and once that information is received. If you have any questions about security on the The Art of Landscape Painting website, please send an email to info@theartoflandscapepainting.com.au

Access to Collected Information

If your personally identifiable information changes, or if you no longer desire our service, you may correct, update, delete or deactivate it by sending an email to info@theartoflandscapepainting.com.au

Orders

If you purchase a product or service from us, certain personally identifiable information may be requested from you. You may be required to provide contact information (such as name, email, and postal address) and financial information (such as credit card number, expiration date). The Art of Landscape Painting uses this information for billing purposes and to fill your orders. If there is difficulty processing an order, this information will be used to contact you.

Communications

The Art of Landscape Painting uses personally identifiable information for essential communications, such as emails, accounts information, and critical service details. This information may be used for other purposes, including some promotional emails. If at any time a customer wishes not to receive such correspondence, they can request to be removed from any mailing lists by emailing us at info@theartoflandscapepainting.com.au or by selecting the unsubscribe link at the footer of all such promotional emails.

You will be notified when your personal information is collected by any third party that is not an agent/service provider of The Art of Landscape Painting, so you can make an informed choice as to whether or not to share your information with that party.

Third Parties

The Art of Landscape Painting may at its discretion use other third parties to provide essential services or for business processes. Your details may be shared as necessary for the third party to provide that service. These third parties are prohibited from using your personally identifiable information for any other purpose.

The Art of Landscape Painting does not share any information with third parties for any unknown or unrelated uses.

Legal

The Art of Landscape Painting reserves the right to disclose your personally identifiable information as required by law and when it is believed that disclosure is necessary to protect the rights of The Art of Landscape Painting and/or comply with a judicial proceeding, court order, or legal process served on our website.

Links

Links on the The Art of Landscape Painting website to external entities are not covered within this policy. The terms and conditions set out in this privacy statement only cover the domain name of www.theartoflandscapepainting.com.au

Changes to Terms and Conditions

If The Art of Landscape Painting decides to change these terms and conditions, changes will be posted online, and other places deemed appropriate by The Art of Landscape Painting so that you are aware of the information that is collected, how it is used, and under what circumstances, if any, it is disclosed. The Art of Landscape Painting reserves the right to modify these terms and conditions at any time, so please review them regularly. If material changes are made to this policy, you will be notified by email, or by means of a notice on the The Art of Landscape Painting homepage.

The Art of Landscape Painting Security Policy

The Art of Landscape Painting uses the [PayPal](#) Payment Gateway for its online credit card transactions. PayPal processes online credit card transactions for thousands of merchants, providing a safe and secure means of collecting payments via the Internet. All online credit card transactions performed on this site using the PayPal gateway are secured payments.

- Payments are fully automated with an immediate response.
- Your complete credit card number cannot be viewed by either The Art of Landscape Painting or any outside party.
- All transactions are performed under 128 Bit SSL Certificate.

Delivery Policy

After ordering online, you will receive an email confirmation from PayPal containing your order details via your provided email address. Receipt of your order will normally be confirmed within a few minutes of ordering.

The Art of Landscape Painting will attempt to send your order via email to your provided address within three (3) working days. If you wish to query a delivery please send an email to info@theartoflandscapepainting.com.au

Refund Policy

Once an order is placed online, you will have 90 minutes in which to cancel it by sending an email to orders@theartoflandscapepainting.com.au. Refunds are not provided after this time frame, as the packing and sending of your order is commenced as soon as possible.